



**Contact us about
getting started!**

Consumer Feedback

We use consumer feedback to ensure our services meet consumer needs and are provided within DOR expectations. Here are some of the comments consumers have shared with us.

- *Weekly appointments help keep me looking for an occupation.*
- *The level of professionalism demonstrated among me and my assigned counselor. She is very encouraging and a strong advocate for exhibiting independent living skills.*
- *OVC helped me get the skills to find a job.*

Oasis Vocational Services

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To learn more about our program
visit our company website:

www.starsinc.com/riverside-county



Oasis Vocational Services

Performance Analysis FY 2022-2023



Oasis Behavioral Health, Inc.



Staying Connected with Consumers

Oasis Vocational Center, in partnership with the California State Department of Rehabilitation (DOR) and Riverside University Health System, Behavioral Health, helps individuals with mental health needs fulfill their employment goals and to find and keep meaningful community employment. The team helps coordinate referrals DOR and begin services as quickly as possible.

Who We Serve

Vocational Specialists serve consumers in Riverside County -Desert Region, between Banning and Mecca.

We will work with Consumers to address barriers to employment such as transportation or work clothing.

Fiscal Year Performance

- ◆ The Department of Rehabilitation (DOR) provided referrals for 48% of the contract goal.

- ◆ 63% of DOR referrals progressed to Employment Services (ES) status

- ◆ 58% of consumers of DOR auth obtained employment

- ◆ 16 consumers obtaining employment, successfully maintained employment for at least 90 days

- ◆ 60% of consumers referred did not complete the program successfully

Total Numbers per Category

- ◆ DOR Authorized- 38
- ◆ Vocational Assessment-33
- ◆ Employment Services- 24
- ◆ Prep-24
- ◆ Placement-14
- ◆ Retentions-16
- ◆ Unsuccessful Closures-23



What are we doing to improve performance?

We are actively working with DOR to transition service and implement Individual Placement and Support (IPS) evidence-based employment model of supported employment for people with serious mental illness. All Staff will receive training so that we best serve consumers and improve contract performance.

IPS emphasizes rapid job search and placement in real-world work settings, integrated mental health services, and ongoing support tailored to each individual's needs and preferences. Research has consistently shown that IPS is more effective than traditional vocational rehabilitation approaches, leading to higher employment rates, increased job satisfaction, and improved quality of life for participants. The model operates on principles such as zero exclusion, person-centered services, and close collaboration between employment specialists and mental health professionals.